



SCOTT FRIEDSON

PUBLIC ADJUSTER/CEO



LICENSES

Public Insurance Adjuster Licensed States: Texas #1632488 | Colorado #411678 | Georgia #2874635 | Ohio #1289475 | Nevada #3508775 | North Carolina #15827727 | South Carolina #893766 | Oklahoma #100118599 | NPN #15827727 | Florida #W797805 | Pennsylvania #1043874 | Utah #915234

Agency Licenses: Insurance Claim Recovery Support --- Texas #1670060 | Florida# W927993

Retired Licenses: Texas Real Estate Broker #501008 • Series 22 and 63 Securities Licenses 2005-2008
• Texas Loan Officer 2004-2006

ABOUT ME

Insurance Claim Recovery Support LLC (ICRS) is led by Scott Friedson, Public Adjuster & CEO with over 20 years of experience in commercial real estate. Licensed in multiple states, the firm of Public Insurance Adjusters is dedicated to exclusively representing the interests of Commercial and Multifamily policyholders as well as management companies whose real estate assets have suffered fire, hail, wind, water, vandalism, business interruption or other storm damages. Scott retired as CEO of National Income Property LLC, a Texas based commercial real estate brokerage firm specializing in apartment complex acquisitions and dispositions after Mr. Friedson and partners sold their multifamily holdings in Houston, TX and won the Paragon Award from the National Apartment Association for Real Estate Investors of the Year 2007. Today, Scott is still an avid passive real estate investor with interest in over 8,000 apartment units.

Scott's reputation as a diligent & ethical commercial real estate professional has earned the trust of some of the largest commercial property owners and management companies in the U.S. to settle complex insurance claims. He routinely manages risk and liabilities associated with property damage insurance claims and has settled over \$200 Million in commercial property damage insurance claims solely on the behalf of insured policyholders. ICRS' track record for settling claims and avoiding unnecessary litigation or appraisal is impeccable. The firm offers comprehensive property claim adjusting, estimating, forensics engineers, building consultants, damage appraisers, weather data, policy interpretation building code/ upgrade analysis, & business interruption claim documentation to support the maximum benefit in the shortest amount of time possible.

WORK EXPERIENCES

- **COMMERCIAL PUBLIC ADJUSTER & APPRAISER**
Insurance Claim Recovery Support Austin, TX 2010 - Present
- **FOUNDER & EXECUTIVE DIRECTOR**
Texas Policyholder Advocates (501 C3), Austin, TX 2015 - Present
- **CEO**
National Income Property, Austin, TX 2004 - 2010
- **REGISTERED REPRESENTATIVE**
Omni Brokerage Investment Real Estate, Sandy, UT 2007 - 2008

EDUCATION

- **BACHELOR'S DEGREE**
Management, Communications & Fine Art Photography
University of Missouri, Columbia
- **CCIM CANDIDATE**

CERTIFICATIONS

- **CERTIFIED PROPERTY APPRAISER & UMPIRE - CPAU**
- **HAAG ENGINEERING CERTIFIED COMMERCIAL ROOF INSPECTOR**
- **INSTITUTE OF INSPECTION CLEANING AND RESTORATION
CERTIFICATION - WATER RESTORATION TECHNICIAN**

MILESTONES ACHIEVED

- Settled over \$200 Million in commercial property damage insurance claims.
- Largest client operates over \$2B in assets.
- Overturned denied claim on 700,000 sqft facility for nearly \$6M.
- Recovered \$6M+ in claim advances within 6 weeks after Hurricane Harvey.
- Routinely improve financial recovery assisting insured Policyholders, HOA's, Real Estate Investment Firms & Management Companies.
- Formed Texas 501C3 nonprofit Policyholder Advocates to raise awareness & advocate for legislation that increases consumer protection & industry education relating to property damage insurance claims.
- Served as committee chairperson to successfully abolish sales tax on Public Adjusting services in Texas HB 1841. Bill received 100% support from the Texas House & Senate & went in effect on 10/01/2015.
- Paragon Award Winner - National Apartment Association Real Estate Investors of the Year 2007.
- Successfully closed over \$100,000,000.00 in rent house & apartment transactions as multifamily real estate broker 2002-2007.
- Settled millions of dollars in commercial insurance claims delivering results ranging from 20%, 47%, 102%, 3,000%, even up to 9,953% higher than the insurance carrier's initial offer.

ASSOCIATION MEMBERSHIPS

- American Association of Public Adjusters
- National Apartment Association
- Texas Apartment Association
- Policyholder Advocates
- American Policyholder Association
- Society of Cleaning and Restoration Technicians
- Roofing Contractors Association of Texas
- Florida Association of Public Insurance Adjusters

PUBLIC SPEAKING APPEARANCES

- Presenter of "What You Need To Know About Insurance Claims" for Policyholders
- City of Rowlett
 - Roofing Contractors Association of Texas
 - Apartment Association of Greater Dallas
 - Austin Apartment Association
 - New Jersey Apartment Association

WHY ICRS?

Years of experience in successfully settling property damage and business interruption insurance claims pro-policyholder for Apartments, Office Buildings, Condominiums, Retail Strip Centers, Industrial Buildings, Churches, Schools, Shopping Malls, Stadiums, Storage Facilities, Metal Structures, and other Commercial buildings damaged by Fire, Hail, Wind, Water, Collapse, Lightening, Vandalism, or storms such as Hurricane, Tornado, Flood, and other disasters.

Commercial assets with damages above \$100,000,00 typically need professional help. Proper documentation, strategic direction, strong written communications, shrewd negotiating skills and proper documentation to support your claim is vital in your recovery efforts. We have extensive experience and success representing commercial owners & property management companies. The clients we work with have benefited tremendously from our services

PARTIAL LIST OF ICRS CLIENTS

MULTIFAMILY

- Fountains at Bayou, Houston
- Providence at Heights, Houston
- Champions Green, Houston
- Steeples Apartments, Houston
- Park West Apartments, Houston
- Dry Creek West Condos, Austin
- Carrollton Oaks, Dallas
- Waterdance Apartments, Dallas
- Landmark Terrace Village Condo, Dallas
- Kingsley Apartments, Dallas
- Center Oaks Apartments, Dallas
- Center Court Apartments, Dallas
- Appleton Court Apartments, Dallas
- Courtyard Apartments, Dallas
- Kelly Apartments, Dallas
- Tree Top Apartments, Dallas
- Waterford Court Apartments, Dallas
- Evergreen Place Apartments, Dallas
- Wyndham on the Creek Apartments, Dallas
- East Point Apartments, Dallas
- Oak Glen Apartments, Dallas
- Aspen Chase Apartments, Dallas
- Quail Hollow Apartments, Dallas
- Dry Creek West HOA, Austin
- Cattails HOA, Houston
- Park Row East Apartments, Dallas
- Village Apartments, Dallas
- Stonelake Apartments, Lubbock
- Lexington Apartments, Dallas
- Oakbluff Condos, Dallas
- Calloway Place Apartments, Fort Worth
- Falls at Bull Creek Apartments, Austin
- Park at Crestview Apartments, Austin
- Ivy Condos, Austin
- Tierra Bella Apartments, Austin
- Arlington Farms Apartments, Waco
- Lantana Apartments, San Antonio
- Springwood Apartments, San Antonio
- Park at Presa Apartments, San Antonio
- Marigold Apartments, San Antonio
- Calypso Apartments, San Antonio

HOTELS, RETAIL, STORAGE, INDUSTRIAL, OFFICE BUILDINGS

- Holiday Inn, Houston
- Amistad Bank, Del Rio
- Best Western Hotel
- Staybridge Suites, OH
- Conroy Square Office Building
- Linron Properties LTD
- Austin Countertop, Austin, TX
- Action Self Storage
- Anderson Engine LLC
- Johnson United Storage, Dallas
- El Regio Commercial Building, Dallas
- Pioneer Commercial Building, Dallas

FINANCIAL COMPANIES

- Nitya Capital - National
- C-III Capital Partners, CMBS Special Servicer
- Noble Mortgage & Investments

PROPERTY MANAGEMENT

- Karya Property Management
- Wells Asset Management
- Three Pillars Capital Group
- Randall Management
- Stribling Company
- R&V Anderson Group
- Legend Asset Management
- Marshall Management
- Century Mark Realty
- Brothers Management
- Carlyle Development Group
- Capstone Real Estate Services

SCHOOLS/ FAITH BASED

- New Mt. Carmel Baptist Church
- South Ft. Worth Baptist Church
- Richardson Baptist Church
- Radha Madhav Dham Temple
- Smyer ISD
- Chico ISD
- Ronald McDonald Charities

I hereby declare that the details furnished above are true and correct to the best of my knowledge

Scott Friedman

